

AREA PLAN – West Green & Bruce Grove

West Green & Bruce Grove Area Plan –for discussion at Area Committee on 23 April 2013

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|--------------------------|--|--|--|---|-------------|--|
| 1. Active Community Life | Increase communication about local activities. | <u>Homes for Haringey (HfH)</u> Estate bulletins are sent out after every Estate Inspection. Residents are invited to inform the Tenancy Management Officer of an activity taking place they want to promote. | Sharon Morgan – Deputy Director Operations, Homes for Haringey | | | This will be changing as part of the New vision for the Housing Service Project. From June 2013 there will be a new process in place. Members to be advised of this before implementation. |
| | Use of notice-boards to advertise local activities and groups. | <u>Homes for Haringey</u> Project underway (March 2012) to rationalise content and refresh more frequently, highlight key campaigns and to offer space (trial) to resident and community associations. | Lorraine Woodhead – Project Manager, Homes for Haringey | Forward plan of communication message posters. New monitoring/refreshing system to ensure communication posters and contact information posters are up to date and in good condition. | May 2013 | Content of Noticeboards will be refreshed in April/May 2013 when the new Housing Operations Structure is in place. |

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| 1. Active Community Life (cont) | <p>Make more use of Bernie Grant Arts Centre.</p> <p>Investigate whether local Council buildings could be let to community groups at no / reduced cost.</p> <p>Explore ways of making Goan Community Centre sustainable in order to establish a local community hub.</p> <p>Make use of empty properties</p> <p>Explore future use, by the community, of Keston Road Centre buildings.</p> | <p>Haringey Council is undertaking a review of Council buildings leased to community organisations to improve support for Haringey's voluntary sector (in line with the Voluntary Sector Strategy 2011-16 – see www.haringey.gov.uk/voluntary_sector_strategy). Key issues the Building Review will consider are:</p> <p><u>Building condition</u> – generally the portfolio is considered to be in poor state of repair overall, with limited capacity to invest.</p> <p><u>Community use</u> – some buildings could be made more generally available as a flexible resource.</p> <p><u>Utilisation</u> – some buildings are under-utilised due to limited opening hours, constraints to flexibility in uses and building condition</p> <p>The approach to the Buildings Review is as follows:</p> <ol style="list-style-type: none"> 1. Assess the building stock condition and utilisation of the buildings and other Council properties available for community use. 2. Evaluate all buildings to identify opportunities for redevelopment and | Dinesh Kotecha – Property Services Manager | | | <p>Further to the Cabinet decision (December 2012), and key strategic principles for community buildings, the next phase of the Review has commenced.</p> <p>This will include an in depth review of tenant sustainability, community benefit and building use, to establish the level of social value from each building, from the services and activities delivered by voluntary and community organisation tenants. It will also provide the Council with a better understanding of how its building are used in line with outcome 5 of</p> |

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| | | <p>consider disposal options that could help realise or contribute to other Council objectives relating to regeneration and housing and employment.</p> <p>3. Develop options for increasing the efficiency and effectiveness of community building assets.</p> <p>The review is in progress and a list of relevant properties, initial outcomes and options will be available in Autumn 2012.</p> <p>Recommended that outcome of Review is considered as part of future Area Forum agenda.</p> | | | | <p>the Council's Voluntary Sector Strategy-To provide support to enable Voluntary Sector organisations to access and to share high quality premises. The process will include a tenant 'self assessment', and inform the Council's options appraisals.</p> |

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| 2. Broadwater Farm Shops / Facilities | | Recommended that Broadwater Farm community infrastructure /amenities is considered as part of a future Area Forum agenda (2012/13). | Phil Harris - Deputy Director for Community Housing Services | | | Agenda item on 23.04.2013 |
| 3. Community Capacity Building | Local community groups to be trained on how to navigate licensing and planning procedures. | The Planning pages – visit www.haringey.gov.uk/planning-mainpage of the Council website provide a lot of information on planning procedures, appeals processes, enforcement and advice. However, the service is happy to present at a future Area Forum meeting. Remit to be discussed at Area Committee on 28th February 2013 Neighbourhood Services are producing a pamphlet explaining the role and scope of Neighbourhood Services, including | Nick Powell – Head of Carbon Management and Sustainability Denise Adolphe, Communications & Consultation | Planning training available to local community groups Leaflet produced | 31.01.13 (TBC) March | Session arranged for 11.04.2013 Reviewing best way of promoting these services to |

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| | | Licensing, Trading Standards and Waste. The pamphlet will explain local powers and ways residents can help enforcement activity. | Manager, Single Frontline | | 2013 | residents. Use of Haringey People to promote services during 2013/14 where possible. |
| 4. Community Safety | Strengthen local Safer Neighbourhood Teams (SNTs), as they are currently understaffed. | The police are aware of this local issue. However, recruitment is carried out centrally and must follow a process. This process is currently underway with pressure from Haringey Metropolitan Police Service (MPS). It is estimated that the Police Community Support Officers (PCSOs) will be in place by September 2012. | Inspector Mark Hembury - Safer Neighbourhoods | | | |
| 4. Community Safety (cont) | Ensure greater engagement between police and community (particularly young people). Ensure SNT has a focus on prevention and education. | The Safer Schools Support Team is still in place and a single point of police contact will now be in every primary school under the new "Community Promises". The Police are in the process of setting up two new youth panels and there will be one school promise agreed. In addition, the Community Police Consultative Group (CPCG) has a texting network of 1,000 young people in the borough and is in the process of setting up a new youth CPCG to attract a more representative group. If the community in this area has further suggestions that can be delivered within existing resources they should submit them to their respective Inspector. | Inspector Mark Hembury- Safer Neighbourhoods | | | |
| | Tackle anti-social | Police are aware that these are hot-spot | Inspector Mark | | | |

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| | behaviour (ASB) on Langham Close, Broadwater Farm, Millicent Fawcett Court and the junction between West Green Road, Langham Road and Westbury Avenue. | areas and are already directing resources there. Report on progress can be provided at future Area Forums. | Hembury- Safer Neighbourhoods | | | |
| | Tackle drug-dealing on West Green Road, Tottenham High Road and behind Turnpike Lane. | Police teams will investigate this and report back at a future Area Forum. | Inspector Mark Hembury-Safer Neighbourhoods | | | |
| | Tackle vehicle crime on Gloucester, Clonmell and Field Roads. | This is also a known problem. Acting Inspector Mike Tisi is putting a specific plan together for the local area. Report on progress can be provided at future Area Forum. | Inspector Mark Hembury -Safer Neighbourhoods | | | |
| | Improve the entrance area to Bruce Grove overground station to deter anti-social behaviour. | Network Rail, the landowner, has plans to improve the entrance area. The Council's Tottenham Regeneration Team is working with them on the plans. Councillors have received a briefing on this. | Bernadette Marjoram – Director, Tottenham Regeneration Team | Planning enforcement action complied with and closed Development proposals | November 2012 January 2013 | |

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| 5. Early Intervention | Co-ordinate volunteer programme to get parents into work experience / acquiring skills (scope to join up e.g. children's centres, HAVCO, Friends of Downhill Park, Back to Earth Allotments). | <p>Volunteer schemes have been run from the Children's Centres. It is an area that we are reviewing and would want to develop further.</p> <p>In addition, Team London – www.london.gov.uk/teamlondon will have a presence at the Employment and Enterprise Centre at 639 High Road (Team London is the Mayor of London's volunteering programme for all Londoners). Volunteering opportunities will run through the service model at 639 and will include opportunities for parents (2012/13).</p> | <p>Ngozi Anuforo – Early Years Commissioning Manager</p> <p>Bernadette Marjoram – Director, Tottenham Regeneration Team</p> | | | |
| | Develop a community mentoring scheme to support parents locally. | <p>This could be considered as part of the ongoing development of the Children's Centres.</p> <p>The Haringey Welcome Project - funded through the Home Office (visit www.haringey.gov.uk/haringeywelcome) supports newly arrived families in partnership with the Haringey Adult Learning Service (HALS).</p> | <p>Ngozi Anuforo – Early Years Commissioning Manager</p> | | | |
| | Source funding for crèche facilities so that parents can attend courses (parenting, ESOL etc.) | <p>It is proposed that there be a crèche at 639 High Road, although this is subject to the completion of the tender process for an operator for the site (2012/13).</p> <p>Recommended that an update is provided at a future Area Forum</p> | <p>Bernadette Marjoram – Director, Tottenham Regeneration Team</p> | <p>New facility in Tottenham</p> | <p>March 2013</p> | |
| | Encourage use of local parks as places of | The Parks Service produces a monthly promotion through the "What's On" | Simon Farrow – Head of Client | | | |

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| 6. Health | enjoyment and activity. | guide (www.haringey.gov.uk/time out in haringey) giving details on activities and events taking place locally. An annual Small Grants Scheme was launched in March 2012 and residents are encouraged to make use of park facilities such as green gyms. Downhills Park playground requires cosmetic improvements – investigate whether funding available. | Services, Leisure Services | | | |
| | Breastfeeding promotion / education programme. | Haringey has begun the process of UNICEF Baby Friendly (see www.unicef.org.uk/babyfriendly) accreditation for community settings i.e. Health Centres and Children's Centres, which sets the standard for breastfeeding support. An action plan outlining key priorities to improve breastfeeding support has been developed which details the process for achieving accreditation. | Sheena Carr – Senior Public Health Commissioning Strategist | Increase in women who breastfeed in West Green and Bruce Grove | Quarterly data reported to Department of Health and local analysis undertaken on annual basis. | Haringey achieved Stage 1 Baby Friendly Accreditation for the Community (Health centres, children's centres, GP practices) in February 2013. We now have two years to complete Stage 2. |
| | Public health focus on prevention. | Haringey's Public Health Service has a number of ongoing public health programmes underway in the community, including health trainers, physical activity referral, NHS health checks and smoking cessation support. | Fiona Wright – Assistant Director of Public Health | 5000 health checks 2000 stop smoking through the | April 2013 April 2013 | |

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| | | | | service | | |
| 7. Housing | Crackdown on rogue landlords exploiting families and minimum standards. | <p>Respond to all referrals regarding housing conditions in private sector and take enforcement action in the worst cases.</p> <p>Proposal to introduce an additional HMO Licensing Scheme for certain houses in multiple occupation (HMOs) in all or part of the five wards which make up the Tottenham area (Northumberland Park, Bruce Grove, Tottenham Green, Tottenham Hale, Seven Sisters).</p> | Steve Russell – Manager, Housing Improvement Team (Private Sector) | Please encourage all residents to complete online survey form on Haringey Web page or to feedback to Steve Russell any concerns they have by email or in writing. Consultation closes 30 th Nov 2012. | | |
| | Improve lighting on Park View Road and Reynardson Court (next to police station). | A quote was received from Haringey Council's lighting department for Reynardston Court, but it was not affordable. Negotiations taking place on cost/scope e.g. to focus just on car park area which is of greatest concern to residents and staff. Our aim is for some works to be undertaken in 2012/13. Park View Road to have survey and quote which will be assessed with other bids for 2012/13 Estate Improvement funding. | Sharon Morgan – Deputy Director Housing Management, Homes for Haringey | | To be completed by 31.3.2013. | Instructions issued to Haringey Council Lighting Team to proceed. |
| | Review current repairs budget vs. | A strategic piece of work is being undertaken cross-borough to investigate | Martin Hoctor – Head of Client | Buildings requiring | Ongoing | The exercise is ongoing as a |

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| | replacement budget to address frequently broken stairwell doors. | repeated repairs spend on same items/blocks to prioritise replacements (we have done this on roofing first, and built the top 20 most frequently repaired roofs into our improvement programme). | Services & Annual Maintenance, Homes for Haringey | substantial expenditure on maintenance are identified as priorities for renewal | | method of shaping the capital investment programme |
| | Designing-in community safety aspects to housing | Langham Close and Millicent Fawcett Court – security doors are hidden down dark alleys and should be brought to the street front. For discussion at future Area Forum. Please note: 'Langham Close' is managed by Clockwork Estates Ltd. | | | | |
| 8. Parks & Green Spaces | Introduce and enforce Dog Control Orders. | Formal consultation will take place on Dog Control Orders (visit www.haringey.gov.uk/dogcontrol) in 2012/13, the outcome of which will be shared with Area Forums. If dog control zones are introduced, the focus will be on enforcement and the encouragement of responsible dog ownership. Recommended that an update is provided at the Area Form scheduled for 23rd April 2013. | Robert Curtis – Team Leader, Tactical Enforcement | | Proposed launch date is 1 st April 2013. | Proposed launch date is 1 st April 2013. Further update and information to be provided at the Area Forum on 23 rd April 2013. |
| | Increase summer opening hours of Downhills Park café. | Leisure Services to investigate the potential and feasibility of extended opening hours with the HAIL charity that | Simon Farrow – Head of Client Services, Leisure | | | |

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| 8. Parks & Green Spaces (cont.) | | run the café, by July 2012. Recommended that an update is provided at a future Area Forum. | Services | | | |
| | Encourage more ways to get involved in parks e.g. food growing, activities, sports groups using parks. | A decision has been taken not to proceed with an Allotments Review in 2012/13. However, should any new opportunities arise information will be provided to the Area Forum (updated 28.05.12) Suggested that an update is provided as a future Area Forum agenda item. | Simon Farrow – Head of Client Services, Leisure Services | | | |
| | Encourage local business to have hanging baskets | Haringey hosts an annual "In Bloom" competition that encourages residents and businesses to brighten up and improve the borough using floral and shrub displays. This year, the theme is the Jubilee. Jubilee in Bloom – www.haringey.gov.uk/jib is a free competition run by the Council and sponsored by the Sunshine Garden Centre, encouraging and rewarding residents, businesses, schools and community groups who take pride in their environment. There are incentives and prizes involved. | Simon Farrow – Head of Client Services, Leisure Services | | | |

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| 9. Public Realm | Provide advice and support to community groups wanting to tidy up communal gardens. | Part of the new Neighbourhood Action Team's (NAT's) role is to build relationships with schools and community groups. Those interested in organising a local clean-up can contact their named local NAT officer who will co-ordinate support from Veolia (gloves, bins and advice etc). Neighbourhood Services is also developing an Environment Champions scheme (formerly Community Volunteers), to be launched 2013/14. | Brian Ellick – NATS Team Leader Zoe Robertson – Engagement & Enablement Manager | Launch of Resident Enablement Scheme | 2013/14 | Proposals for an Environment Champions scheme being developed for later in the year |
| | Clean up the hedge in front of the Tottenham Green Leisure Centre. | Neighbourhood Action Team and Leisure Centre to resolve issue by Summer 2012. | Michael McNicholas – Neighbourhood Action Team Manager | Ongoing | Hedge was pruned and will be monitored again in December | COMPLETED |
| | Local people to help inform Neighbourhood Action Team's and Veolia's work. | The fastest way to report incidents is through the Council's Report a Problem webpage at Report it: Haringey Council It is much slower to report an incident via fixmystreet etc. | Michael McNicholas | | | |

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| 9. Public Realm (cont.) | | The Council is currently working on a "LoveHaringey" application for use on smart phones by staff and consideration will be given to extending this to residents. | Caroline or Zoe | | | The Love Haringey app is currently being developed and tested and will be trialled by a small group of residents prior to being launched in 2013/14. |
| | Single Frontline officers to use enforcement powers against fly-tipping etc. | Tackling fly-tipping is a key aim for the Neighbourhood Action Teams. In 2012/13 a new Fly-tipping Strategy will be piloted in Tottenham & Seven Sisters. Learning from this pilot will be rolled out to other areas in 2013/14. | Michael McNicholas – Neighbourhood Action Team Manager | Fly-tipping pilot now underway | Ongoing | |
| | Merge gyratory plans with wider South Tottenham Regeneration – connecting all regeneration projects. | The two-way opening of the gyratory forms a key part of the wider regeneration plans for this area. The Tottenham Regeneration Team aim to improve connectivity between Tottenham Hale and the High Road by encouraging the students at the Hale to use the civic and leisure facilities at Tottenham Green (2014 onwards). | Bernadette Marjoram – Director, Tottenham Regeneration Team | Completed capital scheme | Completion 2014 | |
| | Rationalise street furniture. | The Tottenham Regeneration Team will rationalise street furniture as part of delivery of 'growth on the high street' funding for the regeneration programme – starting from summer 2012. | Bernadette Marjoram – Director, Tottenham Regeneration Team | Completed capital scheme | Completion Winter 2013 | |
| | Lighting improvements to Bruce Grove (the road), end of | The Council is unable to commit to this due to unknown level of funding beyond 2012/13 and that funding has already | Mahmood Ramjan – Network Manager | | | Funding recently secured for upgrading old |

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| | Moorefield Road. | been allocated to other locations. | | | | concrete lamp columns and fitting LED lanterns in Bruce Grove, on Lordsmead, Kitchener, Broadwater Morrison and Napier, starting in May 2013. |
| | Transport | Request for consultation regarding road safety. For discussion at future Area Forum. | Tony Kennedy - Sustainable Transport Manager or Transport for London depending on location | | | |
| | Bring Jobcentre Plus back to opposite No. 639. | Job Centre Plus is due back at their previous site in April 2012 (opposite 639). | Bernadette Marjoram – Director, Tottenham Regeneration Team | | | COMPLETED |
| | Keep Haringey Council services in Tottenham (housing etc) so there are employed people coming into the area every day. | The Tottenham Regeneration Team is pushing central government to bring a major government agency to the area. We are also working with the Greater London Authority (GLA) to develop 639 High Road as a civic hub with business incubation space and a Council presence there (2012/13 onwards) | Bernadette Marjoram – Director, Tottenham Regeneration Team | New facility in Tottenham | March 2013 | |
| | Encourage more shops to join Tottenham Traders' Network. | The Tottenham Regeneration Team is working with the Tottenham Traders Partnership | Bernadette Marjoram – Director, | Development of action plan and charter | Charter launched January | |

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| | | (www.tottenhamtraders.co.uk) to develop their capacity and to get a greater range of businesses involved in their governance. The Tottenham Regeneration Team will appoint a Tottenham Town Centre manager in Spring 2012 who will play a key part in attracting new businesses and investment to the area, as well as working with the Traders Partnership to develop their membership. | Tottenham Regeneration Team | | 2013 Ongoing work programme | |
| 10. Unemployment | <p>Ensure commitments made by businesses to employ local people are enforced.</p> <p>Regeneration programme needs to help local people develop skills so they can benefit from employment opportunities.</p> | <p>The Council's new Employment Strategy was agreed by Cabinet in March 2012 and will be delivered over the next two years. The new Employment Programme (particularly the job creation element where a minimum of 200 new jobs will be created in partnership with businesses) will include skills development plans including apprenticeships leading to Level 2/3 qualifications. The job creation scheme will include a wage subsidy to small and medium sized enterprises (SMEs) to create new jobs for local unemployed people with incentive payments if the job lasts 9 months and 12 months. Young people under 25 will be the primary focus of the programme. The programme will also support enterprise and self employment and develop a new Enterprise and Employment Centre at 639 Tottenham High Road. The</p> | Martin Tucker – Regeneration Manager, Employment & Skills | | Ongoing | Jobs for Haringey delivering across the borough. At the end of January 2013 369 people are being supported by the programme with 187 getting into employment. |

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| 10. Unemployment (cont.) | | <p>programme will also provide a new focus on 14-16/17 year olds to ensure young people are sufficiently aware of the full range of employment possibilities including self-employment.</p> <p>Cabinet Report and Haringey Jobs Fund Prospectus can be viewed at www.haringey.gov.uk/haringeyjobsfund</p> | | | | |
| | Council to facilitate the development / relocation of jobs to Tottenham. | The Tottenham Hotspur Football Club scheme, new Sainsbury's stores, proposals for other development in the High Road and the Hale will all create jobs in Tottenham. | Martin Tucker – Regeneration Manager, Employment & Skills | | In place November 2012 and ongoing | The first 2 non-construction apprentice has been recruited through Jobs for Haringey and Spurs will recruit 35 apprenticeships by June 2013 – 20 in finance, 5 hospitality and 10 in Community Sports. Recruitment will be via Jobs for Haringey and Econ Dev will provide local candidates for the new posts. Open Days will be held at THFC to promote and |

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| | | | | | | <p>recruit to these opportunities. A schedule for recruitment to further apprenticeship opportunities will be agreed later in 2013.</p> <p>The recruitment for the 250 new jobs at the supermarket will proceed over the summer of 2013.</p> <p>Economic Development are looking at a partnership agreement with Sainsbury's whereby Jobs for Haringey will be able to refer local people who are part of the programme for vacancies and will work together to run job fairs, workshops etc to prepare residents for the</p> |

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| | | | | | | opportunities as and when they arise. J4H will discuss with Sainsbury's job descriptions, person specs, interview and selection process etc and how J4H can better prepare participants to ensure maximum take up of jobs. A similar process will be put into effect once other job opportunities arise during the course/lifetime of the development. |
| | Voluntary sector and other partners to promote work opportunities to young adults. | Team London (www.london.gov.uk/teamlondon) will have a presence at the Employment and Enterprise Centre at 639 High Road. Volunteering opportunities will run through the service model at 639 and will include opportunities for parents (2012/13). | Bernadette Marjoram – Director, Tottenham Regeneration Team | | | |

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| | Create a market in Tottenham from Seven Sisters to CONEL on High Road or outside Bernie Grant Arts Centre. | Part of the regeneration programme is looking at developing better market infrastructure at Bruce Grove and Holcombe Road. The Council will also be looking at opportunities for more markets (farmers, arts, crafts etc) to take place in Tottenham (2012 onwards). | Bernadette Marjoram – Director, Tottenham Regeneration Team | | | |
| 11. Youth Provision | Bruce Grove Youth Centre should be open every day. | Youth Services are working hard to ensure Bruce Grove Youth of the consortium on 11 April will discuss plans for a four-month programme up to the Summer holidays. The programme will most likely run 5 nights a week from 4pm to 8pm. | Jahan Dhondy – Youth, Community and Participation | Successful summer programme with a wide variety of activities. The centre is currently open 13 nights per week with a 4 th evening being used for the young commissioners' programme. In addition Unity online radio is based at Bruce Grove | Ongoing | |
| | Develop local work | The Council is developing a new | Martin Tucker – | | | On 13 March a |

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| | experience / apprenticeship schemes for young people. | Employment Programme (the job creation element will see a minimum of 200 new jobs created in partnership with businesses). This will include skills development plans including apprenticeships leading to Level 2/3 qualifications (2012/13 – 2013/14). | Regeneration Manager, Employment & Skills | | | major event on apprenticeships was held in Haringey involving the Council, JCP, CHENEL, National Apprenticeships Service and employers and businesses. It was attended by approx. 200 residents |
| | Commission churches to offer after school clubs / youth engagement projects. | Unfortunately, this is not feasible as it is a) funding dependant and b) not compliant within procurement requirements. However, Youth Services can work with churches to ensure that they are prepared for commissioning - (this is work Youth Services are already engaged in with Highway Church). | Belinda Evans – Head of Youth, Community and Participation | Support offered to Third Sector groups (inclusive of Faith groups) to become commissioning ready Young Commissioners have been trained to deliver training to Faith groups | | |

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| | | | | so that there is an increased understanding of commissioning In particular Highway Youth Club has had targeted training to ensure that their after school provision is of the highest quality | | |